Terms and Conditions

South Coast Karting Ltd ("we", "us", "our") is committed to ensuring that all customers enjoy a safe and enjoyable experience. To avoid any misunderstanding regarding bookings, participation, and payments, please read these Terms and Conditions carefully. By making a booking or participating in an event, you agree to be bound by these terms.

1. Participation

- 1.1. All participants are required to complete and sign an indemnity form upon registration and attend a mandatory safety briefing prior to taking part in any event.
- 1.2. Once your event is booked, South Coast Karting Ltd allocates specific event slots, karts, and staffing resources. You must arrive at least 60 minutes prior to your scheduled start time. Late arrivals or failure to attend the safety briefing will result in exclusion from the event, and no refunds will be issued.
- 1.3. All participants must comply with circuit rules and safety instructions as provided during the briefing. Any driver who fails to follow instructions or causes damage to a kart through misuse will be disqualified, and no refund will be given.

2. Deposits and Payments

- 2.1. A non-refundable deposit of 50% of the total booking value is required to secure all bookings.
- 2.2. The remaining balance and final participant numbers must be confirmed and paid no later than 28 days prior to the event date.
- 2.3. No refunds will be issued for cancellations or reductions in participant numbers within 28 days of the booked event date.
- 2.4. Increases in participant numbers within the 28-day period are permitted subject to availability.

3. Age Requirements

- 3.1. Minimum age requirements are as follows:
- 200cc Fleet: Minimum age 13 years
- 120cc Fleet: Minimum age 8 years
- Grand Prix or Endurance Events: Minimum age 13 years
- Open Events: Minimum age 13 years
- 3.2. Participants may be asked to present valid photographic identification as proof of age. Failure to do so may result in exclusion without refund.

4. Driver Limitations

- 4.1. 200cc Karts: Drivers must be under 18 stone (approximately 114 kg), taller than 5'0" (152 cm), and shorter than 6'3" (191 cm).
- 4.2. 120cc Karts: Drivers must be at least 4'1" (125 cm) tall.

5. Alcohol and Substance Policy

5.1. All drivers must be completely free from alcohol or drugs on the day of their event and must not consume alcohol during participation.

- 5.2. Management reserves the right to refuse participation and/or administer a breathalyser test to any driver suspected of being under the influence.
- 5.3. Refusal to take a breathalyser test or recording a result above 0.00 will result in immediate exclusion from the event. No refunds will be issued in such cases.

6. No Shows and Late Arrivals

- 6.1. Once a booking is confirmed, karts and staff are allocated to your event.
- 6.2. Failure to attend on the booked date, or late arrival that prevents participation, will result in forfeiture of all fees paid. No refunds will be given.

7. Weather Conditions

- 7.1. Events at South Coast Karting Ltd are intended to proceed in most weather conditions.
- 7.2. In cases of severe or unsafe weather, the circuit reserves the right to cancel or postpone the event. An alternative date will be offered.
- 7.3. If no mutually acceptable date can be agreed, a full refund will be provided.
- 7.4. If an event is stopped partway through due to weather, a partial refund may be issued on a pro-rata basis.

8. Clothing and Equipment

- 8.1. Participants should wear appropriate outdoor clothing suitable for the weather. Please note that karting can be a physically demanding and outdoor activity, and clothing may become soiled or damaged.
- 8.2. During races, all drivers must wear the race suit and crash helmet supplied by South Coast Karting Ltd.
- 8.3. Footwear: Trainers are recommended. Work boots, high heels, or open-toe shoes are not permitted.
- 8.4. Participants may use their own safety equipment, provided it is inspected and approved by a member of staff prior to use.
- 8.5. All drivers must wear a balaclava and gloves, which can be purchased on-site for £5.00 or brought from home.
- 8.6. South Coast Karting Ltd accepts no liability for any loss of, or damage to, clothing, footwear, or personal belongings while on-site. We strongly advise that you do not wear your best or valuable clothing, as karting can involve contact with dirt, oil, or other residues.

9. Gift Vouchers

- 9.1. Gift vouchers are valid for 12 months from the date of purchase and are non-refundable.
- 9.2. Expired vouchers may be extended at the company's discretion, subject to a 10% administration fee per month of the voucher value.
- 9.3. It is the recipient's responsibility to ensure that the voucher is redeemed within the valid period and during operating days.
- 9.4. Vouchers may be transferred to another individual in their entirety but cannot be split or partially redeemed.
- 9.5. One voucher may be used per person per booking.

10. Online Discounts

- 10.1. A 10% online discount is available when code RACE10 is applied at checkout for bookings of two or more timed sessions.
- 10.2. Discounts must be applied at the time of booking and cannot be retrospectively added.

11. Telephone Calls

11.1. Please note that all incoming and outgoing telephone calls may be recorded for training, monitoring, and quality assurance purposes.

12. Liability

- 12.1. Participation in karting carries inherent risks. By signing the indemnity form, participants acknowledge and accept these risks.
- 12.2. South Coast Karting Ltd shall not be held liable for any loss, damage, or injury sustained during participation, except in cases of proven negligence or breach of statutory duty.
- 12.3. South Coast Karting Ltd is not responsible for any loss, theft, or damage to personal property, including clothing, phones, jewellery, or accessories, whether stored in the paddock, spectator areas, or elsewhere on-site.

13. Governing Law

13.1. These Terms and Conditions shall be governed by and construed in accordance with the laws of England and Wales, and any disputes shall be subject to the exclusive jurisdiction of the English courts.